

Kris Kirschbaum

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Communication & Journalism
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EDUCATION

- Ph.D. The University of New Mexico Albuquerque, NM
Department of Communication & Journalism, expected 2008
Focus: Health Communication and Interpersonal Communication
Dissertation: *Conflict among providers in surgical arenas: Effectiveness of alternative rhetorical training as intervention.*
- M.A. The University of New Mexico Albuquerque, NM
Department of Communication & Journalism, 2005
Focus: Health Communication & Rhetoric
Project: *Using Invitational Rhetoric as a basis for training in communication skills for medical students.*
- B.A. University of California at Los Angeles Los Angeles, CA
English, 1992

PROFESSIONAL EXPERIENCE

- The University of New Mexico Albuquerque, NM.
Teaching Assistant in Department of Communication and Journalism
August 2004 - Present
- The University of New Mexico Albuquerque, NM.
Instructor in BA/MD Program
Fall 2007
- The University of New Mexico Albuquerque, NM.
Teaching Assistant/Graduate Assistant in BA/MD Program
Fall 2006
- The University of New Mexico Medical School Albuquerque, NM.
Instructor in the Perspectives in Medicine Curricular Block
Fall 2005 - 2006
- The University of New Mexico Medical School Albuquerque, NM.
Training Specialist, Program Coordinator, Supervisor of Student Records.
2000-2004.

Diamond Creations Cyber Cafe
Owner/Administradora.
Self-employed owner for the first cyber cafes located on Cozumel in Mexico.
1996-1999. Cozumel, Quintana Roo, Mexico.

Gardner, Carton & Douglas
Paralegal, Environmental Law.
1993-1996. Chicago, IL,

Intercontinental Hotel
Director of Public Relations.
1988-1991. Abu Dhabi, United Arab Emirates

PUBLICATIONS

Oetzel, J. G., Dhar, S., & Kirschbaum, K. (2007). Intercultural conflict from a multilevel perspective: trends, possibilities, and future directions. *Journal of Intercultural Communication Research*, 36, 183-204.

Spano, S., Foss, K. A., & Kirschbaum, K. (Forthcoming). Creating opportunities for social construction: The Albuquerque Summer Institute. In G. Galanes & W. Leeds-Hurwitz (Eds.), *Socially Constructing Communication: Catching Ourselves in the Act, The 2006 NCA Summer Institute*. Mahwah, NJ: Hampton Press.

CONFERENCE PRESENTATIONS AND PARTICIPATION

Kirschbaum, K. (2007, Sept.). *Analysis of a measurement model used in a structural model to predict conflict management styles across national and cultural groups*. Submitted for the 2008 annual meeting of the Western States Communication Association. Denver, CO.

Kirschbaum, K. (2007, Sept.). *Service learning in the public speaking classroom*. Submitted for the 2008 annual meeting of the Western States Communication Association. Denver, CO.

Kirschbaum, K. (2007, Sept.). *Analysis of a measurement model used in a structural model to predict conflict management styles across national and cultural groups*. Paper presented at the University of New Mexico annual Graduate and Professional Student Association Research Symposium. Albuquerque, NM.

Kirschbaum, K. (2007, Feb.). *Socially constructing a relational narrative in medical settings*. Paper presented at the annual meeting of the Western States Communication Association. Seattle, WA.

Kirschbaum, K. (2007, Feb.). *New contributions from the second wave feminists: Continuing the conversation (Marilyn French)*. Panel presentation at the annual meeting of the Western States Communication Association. Seattle, WA.

Kirschbaum, K., & Fortner, S. (2007, June). *Better communication skills: Invitational Rhetoric*. Workshop conducted at the annual meeting of the Society for Education in Anesthesia (SEA) Annual Meeting. Santa Fe, NM.

Kirschbaum, K. (2006, Nov.). *An invitation to connect: Applying Invitational Rhetoric to a variety of communication sites*. Panel presentation at the annual meeting of the National Communication Association. San Antonio, TX.

Kirschbaum, K. (2006, Nov.). *Creating a learning environment for today's students through freshman learning communities*. Spotlight panel presentation at the annual meeting of the National Communication Association. San Antonio, TX.

Kirschbaum, K., & Fortner, S. (2006, March). *Improving relationships with patients through improved communication skills*. Workshop conducted at the annual meeting of the International SUN Conference on Teaching and Learning. El Paso, TX.

Kirschbaum, K. (2006, Feb.). *Using Invitational Rhetoric as a basis for training in communication skills for medical students*. Paper presented at the annual meeting of the Western States Communication Association. Palm Springs, CA.

Kirschbaum, K. (2006, Feb.). *Creating supportive environments: considerations for communication training in diverse settings*. Panel presentation at the annual meeting of the Western States Communication Association. Palm Springs, CA.

Kirschbaum, K. (2006, Feb.). *Physician-patient relationships: Creating a new theoretical model for improved medical interactions*. Paper presented at the annual meeting of the Western States Communication Association. Palm Springs, CA.

Foss, K., & Kirschbaum, K. (2005, Nov.). *Invitational Rhetoric: At work in the world*. Panel presentation at the annual meeting of the National Communication Association. Boston, MA.

Kirschbaum, K. (2005, Feb.). *Having our cake and eating it too: Exploring identity in third spaces*. Paper presented at the annual meeting of the Western States Communication Association. San Francisco, CA.

Kirschbaum, K. (2003, June). *Training standardized patients to deliver quality verbal feedback to medical students*. Presented at the annual meeting of the Association for Standardized Patient Educators. Virginia Beach, VA.

INVITED PRESENTATIONS

2007, August. *Teaching tips for best practices in Freshman Learning Community dynamics*. Presented at the orientation for new Freshman Learning Community teaching assistants at the University of New Mexico, Albuquerque, NM.

- 2005, November. *Spiritual interactions in medicine*. Paper presented at the quarterly meeting of Catholic faculty and staff at the University of New Mexico, Albuquerque, NM.
- 2005, October. *Reflections on the rhetorical criticism process*. Panel presentation for the graduate Rhetorical Criticism seminar, Communication & Journalism Department, University of New Mexico, Albuquerque, NM.
- 2005, September. *Presentational speaking tips*. Panel presentation for the University of New Mexico Undergraduate Research and Creativity Symposium, University College, Office of the Dean, Albuquerque, NM.
- 2005, August. *How to facilitate class discussion*. Presentation at the New Graduate Student Orientation, Communication & Journalism Department, University of New Mexico, Albuquerque, NM.
- 2004, September. *Reflections on the rhetorical criticism process*. Panel presentation to graduate Rhetorical Criticism seminar, Communication & Journalism Department, University of New Mexico, Albuquerque, NM.
- 2002, November. *Training opportunities at the school of medicine*. Presentation to undergraduate Organizational Communication class, Communication & Journalism Dept., University of New Mexico, Albuquerque, NM.

GRANTS AND ALLOCATIONS

- New Mexico Graduate Scholars Award from the Communication & Journalism Department and the Office of Graduate Studies at the University of New Mexico covering complete tuition and fees, 2004-current
- \$600 awarded from the Office of Career Services, a Division of Student Services at the University of New Mexico through the Student Conference Award Program, 2007.
- \$500 awarded from the Department of Communication & Journalism at the University of New Mexico for recognition of service on the departmental building renovation committee, 2007.
- \$500 awarded from the Office of Graduate Studies at the University of New Mexico from the Student Research Allocations Committee, 2005.
- \$300 awarded from the Office of Graduate Studies at the University of New Mexico for the Research Project and Travel Grant, 2004.

TEACHING AND TRAINING

Interpersonal Communication: Students learn about the multiple components that comprise an effective interpersonal communicator and examine multiple contexts where interpersonal communication is an important consideration.

Communication Competency Training for Medical Residents: Medical residents in the Department of Anesthesiology receive instruction and training in use of alternative rhetorical strategies specifically aimed toward communication with other providers during conflict.

Public Speaking: Students learn how to structure public speaking presentations through didactic material covered in lecture and numerous assignments to speak in front of classmates aimed toward improving presentations and increasing comfort with speaking on an impromptu basis and in public settings.

Perspectives in Medicine: *From Fear to Comfort with Public Speaking Skills:* Medical students learn alternative rhetorical strategies to be used in multiple medical settings. Goals include improving communication competence and increasing comfort in speaking situations, especially those involving conflict.

Nonverbal Communication: Students learn about the multiple components of nonverbal communication and then examine nonverbal communication within the context of various types of interpersonal relationships.

SERVICE AND COMMITTEE ACTIVITIES:

Discipline Service

Conference Planning and Organization

- Western States Communication Association Health Communication Division Secretary (2009)
- Feminist Hullabaloo, Reuniting Second-Wave Feminist Theorists, Santa Fe, NM. Host Planning Committee (Summer 2007).
- National Communication Association Summer Institute, Constructionist Approaches to the Discipline, Albuquerque, NM. Host Planning Committee (Summer 2006).

Manuscript reviewer

- National Communication Association Spiritual Communication Division (2007)
- Western States Communication Association Health Communication Division (2006-2007)

Chair/Respondent

- Western States Communication Association (2006-2007)

University Service

- Preparing Future Faculty (PFF) Conference on the Scholarship of Teaching and Learning, University of New Mexico, Conference Planning Committee (Spring 2005).

Departmental Service

- Graduate Student Organization (COMMGRADS) Co-President (2006-2007).
- Building Renovation Committee (Fall 2005 – Spring 2007).
- Fall Ball Planning Committee (Fall 2004, Fall 2005).
- Spring Banquet planning and organization (Spring 2005, Spring 2006)

Community Service

- Annual fundraising and participation in the American Cancer Association's event, "Making Strides against Breast Cancer."
- Annual fundraising and participation in the National Multiple Sclerosis Society's "MS Walk."
- Weekly volunteer at the Youth Diagnostic and Development Center, a juvenile rehabilitation center for convicted juvenile offenders.

AWARDS AND HONORS

- *The Hank Trehwitt Departmental Service Award for 2006*, Department of Communication and Journalism at the University of New Mexico, 2007.
- *Caught you Being Awesome Award as Faculty-Mentor in the UNM Undergraduate Research & Creativity Conference*, Department of Undergraduate Education at the University of New Mexico, 2007.
- Nominated for the *Susan Deese-Roberts Outstanding Teaching Assistant of the Year Award*, Office of the Provost at the University of New Mexico, 2006
- Nominated for the *Outstanding Graduate Teaching Assistant Award for 2004, 2005, and 2006*, Department of Communication and Journalism at the University of New Mexico, 2005, 2006, and 2007.
- Certificate of Completion for participation in Teaching Assistant Resource Center Classroom Teaching, University of New Mexico, 2005.
- Certificate of Completion for participation in Training and Using Standardized Patients in Assessment and Teaching, Southern Illinois University, April 2002.

ACADEMIC MEMBERSHIPS:

National Communication Association (NCA).
Western States Communication Association (WSCA).

LANGUAGES

Fluent in Spanish.

GRADUATE COURSE WORK

<u>Course</u>	<u>Instructor</u>
EDPY 607: Structural Equation Modeling	Gary Ockey
C&J 614: Advanced Intercultural Communication	Mary Jane Collier
C&J 550: Health Communication	Gill Woodall
C&J 607: Advanced Quantitative Research Methods	John Oetzel
C&J 601: Theories of Communication	Brad Hall
C&J 608: Qualitative Communication Methods	Ilia Rodrigues
C&J 600: History & Philosophy of Communication	Krishna Kandath
C&J 521: Seminar in Interpersonal Communication	Ginny McDermott
PH 560: Studies in Gender, Health, & Sexuality	Cathleen Willging
C&J 500: Communication Theory	Jan Schuetz
C&J 501: Communication Research	Ilia Rodriguez
C&J 583: Teaching the Basic Course	Susan Deese-Roberts
C&J 583: Academic Writing	Janet Cramer
C&J 507: Quantitative Data Analysis	Gil Woodall
C&J 512: Visual Narrative & Culture	Miguel Gandert
C&J 572: Multiculturalism, Gender & Media	Janet Cramer
C&J 538: Rhetorical Criticism	Karen Foss
C&J 595: Feminist Rhetorical Theories	Karen Foss
C&J 524: Seminar Intercultural Communication	Jack Condon