

HEALTH CARE QUALITY MANAGEMENT - FALL 2023

PADM 565 – UNM SCHOOL OF PUBLIC ADMINISTRATION

THREE HOURS CREDIT

SATURDAYS – 12:00 – 2:45 PM (MST)

UNM CANVAS ZOOM

RONALD R. ALDRICH, MBA, LFACHE, ADJUNCT PROFESSOR

raldrich@unm.edu or Limberpine@aol.com

(505) 995-0885 (HOME) OR (307) 690-9016 (WY CELL)

REMOTE OFFICE HOURS - BY APPOINTMENT

ACCREDITATION CRITERIA

- .111. B.1 Population Health and Health Status Assessment**
- .111. B.1 Statistical Analysis and Application**
- .111. B.18 Quality Assessment for Patient Care Improvement**

COURSE DESCRIPTION

This course is designed for future leaders of health care organizations. The course provides Students with the knowledge of how the best Health Care Organizations deliver high quality and cost-effective health care services.

REQUIRED TEXTBOOK:

THE HEALTHCARE QUALITY BOOK

Editors: Maulik S. Joshi, Scott B. Ranson, Elizabeth R. Ranson,

David B. Nash, Fifth Edition, 2023, Health Administration

Press, Chicago – ISBN 978-1-64055-357-6

(Textbook Includes Case Studies)

COURSE LEARNING OBJECTIVES

- 1) Identify and evaluate the functions, structure and quality performance of health care organizations.**
- 2) Analyze and design organizational processes that support quality improvement and patient satisfaction.**
- 3) Evaluate and understand governance, administration, medical staff and nursing functions and their responsibility for quality assessment and improvement.**
- 4) Understand the principles of Population Health and their relationship to health status improvement.**

COURSE EXPECTATIONS

Graduate Students in the UNM School of Public Administration are presumed to be adult learners who are taking PADM 565, Health Care Quality Management, to improve their knowledge and leadership capabilities. Students are expected to regularly attend classes, actively participate and contribute to a shared positive learning experience. Reading assigned materials will be critical for successful learning. If unusual circumstances require you to miss a class, please send an explanatory E-Mail before the class to Ron Aldrich, Adjunct Professor and watch the missed class on CANVAS Recording.

GRADING SYSTEM

Final Grades for PADM 565, Health Care Quality Management, will be based 30% on Class Participation, 30% Mid-Term Exam, and 40% Final Exam. Exams will be Essay Questions which will provide the Students the opportunity to demonstrate both learning and integration of knowledge. Students will select three of five essay questions to answer on the Mid-Term Exam, and five of eight Essay Questions to answer on the Final Exam and will follow the Exam schedule established by Ron Aldrich, Adjunct Professor and announced in advance.

ACCOMODATION STATEMENT

In accordance with University Policy 2310 and the Americans with Disabilities Act (ADA), academic accommodations may be made for any Student who notifies the Instructor of the need for an accommodation. It is imperative that you bring the needs to the Instructor's attention, as she or he is not legally permitted to inquire. Students who may require assistance in emergency evacuations should contact the Instructor as to the most appropriate procedure to follow. Contact the Accessibility Resource Center at 277-3506 for additional information.

ACADEMIC INTEGRITY STATEMENT

Each Student is expected to maintain the highest standards of honesty and integrity in academic and professional matters. UNM reserves the right to take disciplinary action up to and including dismissal, against any Student who is found guilty of academic dishonesty or otherwise fails to meet the standards. Any Student judged to have engaged in academic dishonesty in course work, may receive a reduced or failing grade for the work in question and/or for the course. Academic dishonesty includes, but is not limited to, dishonesty in tests, exams or assignments, claiming credit for work not done or done by others, misrepresenting academic qualifications, and non-disclosure of misrepresentations to the University.

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TITLE IX STATEMENT

As a UNM Adjunct Professor, I am required to inform the Title IX Coordinator at the office of Equal Opportunity (oeo.unm.edu) of any report that I receive of gender discrimination which includes sexual harassment, sexual misconduct and/or sexual abuse or violence. You can read the University Policy regarding sexual misconduct at <https://policy.unm.edu/universypolicies/2000/2740.html> or Contact the LoboRESPECT Advocacy Center.

CLASS SCHEDULE & READING ASSIGNMENTS

PADM 590, Health Care Quality Management

SATURDAY, AUGUST 26, 2023: CHAPTER 1 THE HEALTHCARE QUALITY BOOK AND COURSE INTRODUCTION

SATURDAY, SEPTEMBER 2, 2023: LABOR DAY WEEKEND (NO CLASS)

SATURDAY, SEPTEMBER 9, 2023: CHAPTER 2 THE HEALTHCARE QUALITY BOOK

SATURDAY, SEPTEMBER 16, 2023:
CHAPTER 3 THE HEALTHCARE QUALITY BOOK

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SATURDAY, SEPTEMBER 23, 2023: CHAPTER 4 THE HEALTHCARE QUALITY BOOK

SATURDAY, SEPTEMBER 30, 2023: CHAPTER 5 THE HEALTHCARE QUALITY BOOK

SATURDAY, OCTOBER 7, 2023: CHAPTER 6 THE HEALTHCARE QUALITY BOOK

SATURDAY, OCTOBER 14, 2020: BARRY SILBAUGH, MD - GUEST LECTURE (To Be Invited)

SATURDAY, OCTOBER 21, 2023: CHAPTER 7 THE HEALTHCARE QUALITY BOOK

SATURDAY, OCTOBER 28, 2023: CHAPTER 8 THE HEALTHCARE QUALITY BOOK

SATURDAY, NOVEMBER 4, 2023: CHAPTER 9 THE HEALTHCARE QUALITY BOOK

SATURDAY, NOVEMBER 11, 2023: CHAPTER 10, THE HEALTHCARE QUALITY BOOK

SATURDAY, NOVEMBER 18, 2023: CHAPTER 11, THE HEALTHCARE QUALITY BOOK

SATURDAY, NOVEMBER 25, 2023: NO CLASS THANKSGIVING WEEKEND

SATURDAY, DECEMBER 2, 2023: CHAPTER 12, THE HEALTHCARE QUALITY BOOK

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**SATURDAY, DECEMBER 9, 2023: CHAPTERS 13 & 14, THE
HEALTHCARE QUALITY BOOK**

**SATURDAY, DECEMBER 16, 2023: FINAL CLASS – FEEDBACK ON
FINAL OVERALL STUDENT GRADES FOR THE COURSE AND
STUDENTS TO IDENTIFY OPPTUNITIES FOR IMPROVEMENT
PADM 565 HCQM.**