

WILLOW JACKSON-ANDERSON

Doctoral Student and Instructor

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EDUCATION

- 2008-present PhD in Communication, University of New Mexico
Albuquerque, New Mexico, U.S.A.
Emphasis: intercultural communication
- 1999 Masters in Conflict Resolution, Department of Peace Studies
University of Bradford, Bradford, England
- 1996 Bachelor of Arts, Political Science and History (Honours)
Mount Allison University, Sackville, NB, Canada
- 1988 & 1989 French Immersion Certificates (4- and 6-week programmes)
College Saint Charles-Garnier, Quebec City, Quebec, Canada

TEACHING AND FACILITATION EXPERIENCE

- Currently teaching C&J 130 (Public Speaking) and assisting with C&J 101 (Introduction to Communication) at the University of New Mexico
- Developed and delivered intercultural training sessions with students, staff and faculty at Memorial University
- Worked with immigrant settlement organisations in Newfoundland and Labrador and British Columbia in employment support and ESL teaching roles
- Led the organisation and facilitation of Memorial University's first Job Finding Club for international students, October 2007
- Held teaching roles working with children, teenagers, and adults of diverse educational and cultural backgrounds

AWARDS & SCHOLARSHIPS

- Awarded one of fifty Rotary International Paul P. Harris Ambassadorial Scholarships to pursue a Masters at the University of Bradford, Bradford, England, 1997 (selected in an international competition)
- Graduated as Dean's List student from Mount Allison University, 1996
- Awarded a Youth Award for "valuable contribution to community and country" by the Government of Canada on Canada's 125th birthday, July 1st, 1992

Willow Jackson-Anderson...**WORK EXPERIENCE**

- 2005 – 2008 *Co-operative Education Coordinator*, Division of Co-operative Education, Memorial University, St. John's, NL, Canada
- 2006 – 2007 *Acting Manager*, Co-operative Education Services Centre, Memorial University, St. John's, NL, Canada
- 2003 – 2005 *International Internship Officer*, Faculties of Business Admin. and Arts, Memorial University of Newfoundland, St. John's, NL, Canada
- 2003 *Publicist and Event Coordinator*, Doors Open, Newfoundland Historic Trust, St. John's, NL, Canada
- 2002 *Labour Market Information Specialist*, Progressive Intercultural Community Services Society, Vancouver, BC, Canada
- 2001 *Marketing Specialist*, Harry Baikie Centre Project, Happy Valley-Goose Bay, Labrador, NL, Canada
- 1999 – 2001 *Freelance Writer*, Realm Magazine, Newfoundland and Labrador: Insider's Perspectives and others.
- 1999 – 2000 *Publicity and Public Relations Specialist*, Arts and Culture Centre, St. John's, NL, Canada
- 1999 – 2000 *ESL Teacher*, Association for New Canadians, St. John's, NL, Canada

INTERCULTURAL COMMUNICATION EXPERIENCE

- Assisted Stella Ting-Toomey, Leeva Chung, Peggy Pusch, Jaime Wurzel, Lee Knepfelkamp, Nagesh Rao, and Jack Condon as an intern at the Summer Institute for Intercultural Communication in 2006 / 2007
- Led the Canadian delegation to the 2003 Renaissance Youth Leaders Program in Tokyo – a Japanese government-sponsored event attended by 21 different nations
- Assisted in intercultural exercises as a participant on the Ship for World Youth, which brought together over 240 people from 13 different countries, 1997
- Grew up in a largely aboriginal area in a small town in northern Canada
- Lived in England and Mexico. Also had three 'homestay' opportunities in Japan

SPECIAL DESIGNATIONS

- Held the position of Acting Director of Career Development and Experiential Learning at Memorial University on four occasions when the Director was unavailable, 2007
- Led a Canadian delegation to the 21st Century Renaissance Youth Leaders Invitation Program in Tokyo, Japan, 2003
- Represented Canada as part of a 12-member delegation that travelled Japan and around the Pacific Rim on the Ship for World Youth, a 10-week international study tour for youth from 13 nations, sponsored by the Japanese government, 1997
- Provincial representative at the official launch of the Spicer Commission Report, Ottawa, June 1991

CONFERENCE ATTENDANCE

- Recognizing Learning: Recognizing Skills, a Previous Learning and Assessment and Recognition and Qualifications Recognition conference, Fredericton, NB, October 2006
- Final Canadian consultations for the United Nations' World Conference Against Racism, Ottawa, ON, July 2001
- National conference of Youth Organizing to Understand Conflict and Advocate Non-Violence (YouCan), Nov. 2000. Participated in workshops on Cross-Cultural Conflict Resolution, Conflict Resolution & Drumming and Peace Circles
- Learned's international conference in St. John's, NL, 1998
- International symposium on "The Problems, Prospects and Challenges of the Permanent International Criminal Court," University of Nottingham, UK, December 1997

WORKSHOPS & TALKS DELIVERED

- Delivered a three hour workshop on career development for 90 Ismaili junior high students as part of the Aga Khan Foundation's Career and Education Fair, Calgary, Alberta, 2007
- Facilitated sessions entitled Culture and Communication, Cultural Differences, Job Search and Intercultural Communication, Residence Life and International Students, Working with International Students and Leadership Across Cultures to students, staff and faculty at Memorial University, 2003-present
- Gave over 25 speeches to various Rotary Clubs throughout England and Newfoundland as part of my Rotary ambassadorial duties, 1997-1998

UNIVERSITY COMMITTEE WORK

- Served as the Newfoundland and Labrador representative on the executive of Canadian Association for Co-operative Education (CAFCE) Atlantic
- Was a member of the Program Managers Committee for Co-operative Education
- Served as Interim Chair of the Co-op Education Marketing Committee
- Was a member of the Department of Computer Science's Undergraduate Studies Committee, Memorial University of Newfoundland

TRAINING COMPLETED

- Currently working on the *Workplace Communications Certificate*, Division of Lifelong Learning, Memorial University
- Completed all the course requirements for the *Intercultural Foundations Certificate* from the Intercultural Communication Institute, Portland, OR
- Completed Memorial University's *Supervisory Skills Certificate* in June 2007
- Achieved *Professional Facilitation Certification* at the Centre for Management Development, Memorial University of Newfoundland, 2005

COMMUNICATION AND ORGANISATIONAL SKILLS

- Administered two internationally-focussed internship programs with over 30 partner organisations in Europe, Africa, Central America, and Asia, 2003-05
- Co-organised and facilitated Mount Allison's International Orientation programme and was awarded the *Allisionian of the Week* award for its success, 1995
- Oversaw the planning of the annual Mount Allison International Banquet & Concert (which hosted 300 people) as *President* of the Society of All Nations, Mount Allison, 1995
- Have strong communication skills and am capable in French and Spanish in addition to a beginner's knowledge of Japanese

VOLUNTEER EXPERIENCE

- Volunteered as a group leader in a student service learning project at Memorial University and contributed as part of the organising committee, 2007
- Mentored a young woman as Big Sister with Big Brothers Big Sisters, 2005-2008
- Aided in the planning of a benefit concert for the Refugee and Immigrant Advisory Committee by co-ordinating publicity efforts, St. John's, NL, 2000
- Participated in the review of a draft manual on Cross-Cultural Conflict Resolution, 2000
- Assisted in the selection of the Canadian delegation to the 1998 Ship for World Youth, 1997
- Worked as a *radio host*, and *executive* and *board member* with CHMA campus / community radio at Mount Allison University, 1991-1996
- Dedicated four years of work to the Society of All Nations, two years of that as a member of the executive, 1991-1996