

## APPENDIX II

# NEW MEXICO'S UNIVERSITIES 2000 SURVEY OF STUDENT SATISFACTION WITH UNDERGRADUATE EDUCATION

The Council of University Presidents is committed to seeking regular feedback from appropriate constituencies on the quality and effectiveness of our universities' academic programs and services. Students currently enrolled in our universities are a valuable source of information, which can be used to improve our programs. During the 1999-2000 academic year, New Mexico's six universities surveyed graduating seniors in their respective student bodies to elicit students' perceptions regarding their undergraduate educational experiences. The universities had developed a common set of questions, so all institutions would have comparable information on their students' satisfaction with their educational experiences.

In the body of this PEP report, each institution has reported summary information on its graduating seniors' satisfaction with a number of factors related to the university's undergraduate curriculum/instruction, support services and an overall assessment of their educational experiences at the university. The common set of questions asked of graduating seniors is provided below. Interested parties are encouraged to contact each university for further and more detailed data on the responses of its students. The survey results will be shared throughout each university community and will contribute to future program improvements.

### 1999-2000 Student Satisfaction Survey

- ◆ Please rate your satisfaction (Very Satisfied, Satisfied, Dissatisfied, Very Dissatisfied, or Not Applicable) with your university regarding the following issues.

#### **Curriculum/Instruction**

- Quality of instruction in your major
- Quality of instruction outside your major
- Quality of academic advising
- Availability of courses in your major
- Quality of intellectual challenge of your program

#### **Student Support**

- Adequacy of financial assistance (\$)
- Quality of career counseling and advising
- Contact with faculty outside of class
- Adequacy of laboratories and equipment
- Adequacy of library facilities
- Adequacy of computer facilities

#### **Overall Assessment**

- Value of your education, relative to cost
- Your sense of community on campus
- Your preparation for work or graduate school
- Your satisfaction with your college experience

- ◆ Your major(s):
- ◆ If you had to do it over again, would you attend the institution?
- ◆ If you had to do it over again, would you choose the same major?
- ◆ What's next? Choose one or more: graduate school, seek job, already have job in my field, teacher (K-12), seek job in another field, military, or other.

- ♦ Will you be staying in New Mexico after graduation?
- ♦ Please comment on any aspect of your collegiate experience that you felt was a particular strength or a particular weakness in the areas of curriculum, instruction, academic support, or your overall college experience.
- ♦ If you were able to make one significant change in the programs, services or environment for students at this university, what would it be?