

## **Hyperion 8.5 Upgrade Project 9/30/2008 – 10/27/2008**

### ***Purpose of Upgrade:***

To move to the last supported version of Hyperion 8.x until UNM has the budget to upgrade to Hyperion 9.x. or re-design reports for use with another in-house or purchased reporting tool.

1. Usage Tracking has been fixed in Hyperion 8.5
  - This is a critical component for identifying individual users and tracking Hyperion query usage and performance issues.
2. The Thin Client has been fixed in version 8.5.x users can page to the end of a report and to the next page, and the export output to Excel function has been fixed
  - Thin Client eliminates the desktop support issues that generated by the Hyperion plugin component.. *Thin Client will be tested and rolled out as a separate project at a later date.*
3. Hyperion Scheduler needs to be tested and implemented with limited access and runtime windows
  - A number on demand queries to read through 23 years of history to provide statistical and trending information, these long running queries need to run off hours and retain their data in order to avoid impacting daytime reporting performance. *Scheduling will be tested and rolled out as a separate project at a later date.*

### ***Impact to the user community:***

Hyperion 8.5 plugin is backward compatible with our current version of Hyperion. The plugin may be installed before the Hyperion 8.5 upgrade October 24th – 27th

1. Hyperion users must have administrative authority on their PCs in order to install the plugin
2. The technical support staff for the department will have to install the plugin on each person's PC or install the download on the departmental image and roll it out to the departmental Hyperion user.

### ***Project timeline:***

***8/13/2008***

IT Agents – Discuss Hyperion 8.5 upgrade implications for reporting end users and technical support staff – identify other groups and departmental contacts

***8/19/2008***

Student Reporting Workshop – Demonstrate Hyperion 8.5 Download

***8/20/2008***

Student Reporting Workshop & Service Center Download & Install Hyperion 8.5

***9/15/2008***

Hyperion plugin download available at <http://its.unm.edu/download>

Hyperion Installation Instructions for Hyperion v 8.5.0 and IE6

Hyperion Install via IE for Hyperion v 8.5

***9/17/2008***

Discuss Hyperion 8.5 upgrade and impact to IT-UNM technical staff

***9/30/2008***

Hyperion 8.5 installed in Development Reporting Environment

***10/01/2008***

Fiscal Agents – Discuss Hyperion 8.5 upgrade implications for reporting end users and technical support staff

***10/6/2008***

Departmental images with Hyperion 8.5 plugin rolled out to departmental users

***10/20/2008***

**Hyperion 8.5 plugin installed on all Hyperion Report user's PCs.**

***10/25/2008***

Hyperion 8.5 installed in the Production Reporting Environment