



# Alltel-Verizon Merger

Impact on P-Card Verizon account holders and UNM  
Alltel cellular users

# Merger Impact on P-Card Account Holders

- Verizon requires that all P-Card accounts merge into the main UNM account.
- Current Verizon users can port to Alltel or other carriers.
- Departments will no longer receive bills – all the bills will be consolidated, and ITS-CNS will rebill to the index provided by the department card holder.
- Call detail will appear on the ITS-CNS billing portal.
- Call detail for September and October may be delayed due to billing system merger issues at Verizon.
- Equipment ordering, service changes and support will occur through ITS-CNS (7-1111) after July 1 2009.

# Verizon Billing Consolidation

## Timeline and Process

- June 8th: P-Card holders will receive a memo listing their Verizon account number, all the services for which they are being billed, the ESN (device ID number) for each service, the monthly recurring charges for each service, and the bill name for each service.
- June 22nd: Response due to ITS-CNS indicating the correct index to bill for each phone service and associated costs.
- June 29<sup>rd</sup>: Verizon P-card services that have NOT provided a billing index to ITS-CNS will be suspended (can be reactivated by calling 7-1111 and providing a billing index).
- July 6th: Any suspended services will be disconnected and the number will be lost.
- September: Services billing standard Verizon MRCs will be converted to billing UNM MRCs (previous [Alltel plans](#)).

# Merger impact on UNM Alltel cellular users

- Verizon has committed to providing equivalent or better equipment pricing.
- Verizon will honor Alltel equipment warranties.
- Alltel equipment will work on the Verizon network.
- Users can replace their Alltel equipment with Verizon equipment as the devices are eligible for exchange.
- Users may experience a delay in receiving call detail for calls made in August, September and October while the billing system merger completes.